



Customer Registration

Guardian _____ Pet Name(s) _____

Contact Phone# _____ Address _____

City _____ Email _____

Emergency Contact Name & Number _____

Pet Name	Age	Breed	Weight	Colour	Spayed/Neutered

Additional information about your pet:

Has your pet been ill or had any medical procedures within the past 6 months? If so, please explain.

Has your pet ever exhibited aggressive behaviour toward a person or other animal? If so, please explain.

Please describe any medical and/or physical issues that your pet has including allergies, stress, and separation anxiety:

Medical Information

Veterinarian Clinic _____ Location _____

Is your pet on any medication? _____ If so, please explain and outline the medication and dosage below.

If, in the judgment of our trained staff, we feel that your pet needs immediate and/or emergency medical care (we will make every attempt to contact you), **We require authorization to take your pet to an emergency veterinary clinic.** Initial here

Any and all veterinary expenses incurred while your pet is in our care will be your sole responsibility.

Initial here

Vaccinations

We require a current vaccination certificate from your veterinarian that your dog's vaccinations for DAP 1 or 3 year (Distemper, Parvo, Para influenza) and Bordatella (kennel cough) have been administered 5-7 days prior to the first day of boarding. Rabies vaccination highly recommended but we do not require it for boarding. (We do accept Titer tests for DAP)

For cats in our stay, we require vaccinations for the respiratory diseases and distemper.

I understand the vaccination policy as outlined above. Initial here

Fees and Pick Up

All fees are charged by the day, to include the day of arrival and the day of departure and are subject to all applicable taxes. Payment may be made by cash, credit card, or cheque (supported by a credit card and drivers license). Half of the total boarding fees are due upon booking with a full refund available until 72 hours prior to check in. The remainder will be due at departure. A minimum stay of 7 days and full payment will be required at booking for the holiday season from December 20th until January 5th.

If you do not collect your pet within ten (10) days of the agreed upon departure date, provided you have not made alternate arrangements with us, we reserve the right to re-home your pet without further notice to you. Please note you will also be responsible to pay for all additional days.

Release of Liability and Waiver

PLEASE READ CAREFULLY: RELEASE OF LIABILITY, WAIVER OF CLAIMS AND ASSUMPTION OF RISKS. BY SIGNING THE FOLLOWING, YOU WILL WAIVE CERTAIN LEGAL RIGHTS, INCLUDING THE RIGHT TO SUE. CHECK YES TO ALL AND INITIAL EACH SECTION.

I, _____ (insert full name), indemnify and agree to hold the Kelowna Pet Resort Ltd., its directors, officers, employees, agents, volunteers, successors and assigns, or anyone else acting on their behalf, harmless from any and ALL damages, claims, loss, liabilities, expenses, causes of action, law suits, and costs (including without limitation solicitor fees and legal costs) arising out of services provided by the Kelowna Pet Resort Ltd.

no___ yes___ Initial here

I also acknowledge and understand that there are certain risks involved in pet guardianship and care, including but not limited to fights between animals, bites to humans and the possible transmission of disease. I accept and agree that Kelowna Pet Resort Ltd. cannot be held responsible for any injuries or illness that my pet may suffer during its stay at the boarding kennel. I further accept and agree that I remain solely responsible for the actions and behaviour of my pet while it is under the care of Kelowna Pet Resort Ltd.

no___ yes___ Initial here

My signature below and my leaving my pet(s) with the Kelowna Pet Resort Ltd. means that I have read, understand and accept ALL of the above and the risk of putting my pet in a boarding kennel environment and accept sole responsibility for any and ALL medical expenses to my pet no matter what the cause.

no___ yes___ Initial here

Guardian Signature

KPR Signature _____

Printed Name _____

Printed Name _____

Date _____

Date _____

Customer Agreement

This is a binding agreement between Kelowna Pet Resort Ltd. ("KPR") dba the "Cats Meow Motel," the "Lap Dog Lodge," and the "Big Dog Barn," and the pet guardian whose signature appears below (the "Guardian"). This agreement witnesses that in consideration of the terms, covenants and conditions contained in this Agreement, and other good and valuable consideration, the receipt and sufficiency which is hereby acknowledged, the parties hereby agree as follows:

- 1) The Guardian certifies that he/she is the owner or agent of the owner of the animal(s) to be kenneled at KPR's premises (hereinafter referred to as the "Pet" which may include one or more animals).
- 2) The Guardian authorizes KPR and its staff to board and care for the Pet.
- 3) KPR shall exercise reasonable care for the Pet during its stay at the boarding kennel.
- 4) The Guardian agrees to pay the rate for boarding in effect on the date the Pet is checked into the kennel. All fees are charged by the day and include the day of the Pet's arrival and the day of the Pet's departure and are subject to applicable taxes.
- 5) The Guardian agrees to pay fifty percent (50%) of the total estimated fees (which are subject to additional charges incurred during the Pet's stay) at the time the Pets booking is confirmed and all remaining fees at the time the Pet is checked out of the boarding kennel.
- 6) The Guardian understands and agrees that, unless specified in writing by the Guardian or determined unsafe by KPR staff, the Pet may socialize in group environments.
- 7) It is expressly agreed by KPR and the Guardian that the Guardian is solely responsible for any and all acts or behaviour of the Pet while it is in the care of KPR.
- 8) The Guardian assumes all risk for damage, injury and loss while the Pet is under KPR's care and agrees to release and indemnify KPR and its directors, agents, volunteers and staff from liability for any damage, injury and loss.
- 9) By signing this Agreement and leaving the Pet with KPR, the Guardian specifically certifies to the accuracy of all information he/she has provided to KPR about the Pet and acknowledges that KPR will rely upon this information.
- 10) The Guardian specifically represents to KPR that the Pet is current on vaccinations for distemper, Parvo, Para Influenza and kennel cough for canines and/or the respiratory diseases and distemper for felines. The Guardian agrees to provide a vaccination certificate from the Pet's veterinarian to show said vaccinations were administered at least ten (10) days prior to boarding.
- 11) The Guardian authorizes KPR and its staff to make all care arrangements while the Pet is under KPR's care, including arranging for any veterinarian consultations, treatments and diagnostic procedures which in KPR's judgment are necessary for the Pet's well-being and medical needs.
- 12) The Guardian is responsible for all costs and charges associated with the Pet, including all veterinary costs, while the Pet is in the care of KPR and agrees to fully reimburse KPR for any and all costs it incurs in attending to the Pet's medical and emergency needs.
- 13) The Guardian consents to KPR forwarding any emergency contact information provided by the Guardian to the attending veterinarian caring for the Pet and further agrees to provide accurate and complete contact numbers where the Guardian can be reached or where an agent authorized to make decisions for the Pet can be reached.
- 14) The Guardian understands and agrees that if the Pet is not collected within **ten (10) days** of the agreed due date of departure, provided that the parties have not made alternate arrangements in writing, KPR at its sole discretion may re-home the Pet without further notice to the Guardian and the Guardian will remain liable for all fees incurred before and after the departure date.
- 15) KPR may use pet images for any purpose in connection with promoting KPR and its activities, which may include advertising, promotion and marketing, all without compensation to the Guardian.

Guardian Signature 

KPR Signature _____

Printed Name _____

Printed Name _____

Date _____

Date _____